

SRFCU System Upgrade Schedule of Events

Day 1 (Friday, Oct. 6)

What's happening:

- Online & Mobile App unavailable @ 3pm.
- Last day for eAlerts
- Audio Response is unavailable @ 3pm.

How to Prepare:

- Complete online transactions prior to 3pm.

Day 2 (Saturday, Oct. 7)

What's happening:

- All offices CLOSED.
- Online banking, mobile app & audio response will be unavailable.
- Limited debit card and ATM access.

How to Prepare:

- Have extra cash on hand.
- SRFCU Staff available by call or text.

Day 3 (Sunday, Oct. 8)

What's happening:

- All offices CLOSED.
- Online banking, mobile app & audio response are unavailable.
- Limited debit card and ATM access.

How to Prepare:

- Have extra cash on hand.
- SRFCU Staff available by call or text.

Day 4 (Monday, Oct. 9)

What's happening:

- All offices CLOSED.
- Online banking, mobile app & audio response will be unavailable.
- Limited debit card and ATM access.

How to Prepare:

- Have extra cash on hand.
- SRFCU Staff available by call or text.

Day 5 (Tuesday, Oct. 10)

What's happening:

- SRFCU will return to normal business hours.
- NEW online banking & audio response are available.
- Review the info online, but feel free to call, text or come in if you need help accessing your accounts.

www.srfcu.org • 228.475.9531

Remember - we will notify you when app providers have approved our new Mobile App, but until then, you may access online banking via our website starting Tuesday, Oct. 10th.